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**Crouse Hospital's Approach to Reference Checks is "Simply the Best"**

*Innovative approach provides in-depth insight to past job performance; sets a new standard*

Syracuse, NY. and Boston, MA --(January 4, 2010) —SkillSurvey, Inc., and Crouse Hospital (Crouse) today announced that Crouse's human resources team has implemented SkillSurvey's Pre-Hire 360®. The Pre-Hire 360® is an online approach to job candidate reference checking that enables Crouse to make more informed hiring decisions and achieve a more efficient and cost-effective hiring process.

Recognizing that quality of hire directly impacts quality of care and patient satisfaction, Crouse's human resources team is continuously seeking innovative and proven best practices to help achieve their organizational goal of hiring, and being, "Simply the Best".

Crouse uses the Pre-Hire 360® to gather more comprehensive and meaningful information regarding job candidates' past performance and on-the-job behaviors, and uses this feedback to ensure that they hire only those candidates that have a high probability of providing the highest level of patient care. The Pre-Hire 360® provides more detailed and actionable performance feedback than can be achieved via phone, and eliminates the time consuming calls for Crouse's recruiting team.

John Bergemann, director of human resources at Crouse, and the current chair of the VHA Empire HR Council, observes, "I've heard positive feedback from the other hospitals in our area that are using SkillSurvey and now Crouse can enjoy the same benefits".

The Pre-Hire 360® reduces the guess-work of hiring decisions by providing a confidential and consistent format for references to rate candidates on the very behaviors and skills that are associated with success in a given job. The resulting report enables hiring managers to make more informed hiring decisions. Because of the online approach, it is now possible to gather this performance feedback on multiple candidates before deciding who to hire for a single position and from a larger set of references for each candidate so Crouse has the most complete and up to date information available.

Via SkillSurvey's Passive Candidate Compiler™, Crouse will automatically build an extensive database of potential job candidates by leveraging the principles of social networking within the pool of participating professional references. This approach will help them to meet future staffing challenges faced by all healthcare providers as the economy returns to equilibrium.

"SkillSurvey's Pre-Hire 360® is becoming the new standard in healthcare reference checks," observes Ray Bixler, CEO, SkillSurvey. "Hospitals like Crouse, that emphasize the importance of attracting and hiring only the most qualified talent, understand that quality of care starts with quality of hire. These organizations are quickly recognizing the impact that the Pre-Hire 360® can have across their organization, and most importantly, for their patients."

**About SkillSurvey**

SkillSurvey is the leading provider of online reference assessment solutions that increase quality of hire and improve recruiting efficiency. Using SkillSurvey, organizations improve the quantity and quality of information they collect regarding a candidate's past work performance, providing better information to recruiters and hiring managers as they make decisions on new hires. SkillSurvey also significantly reduces time and money spent on reference checking. This breakthrough, patent-pending approach to reference assessments is based on over 25 years of research in job competency modeling. More information is available at [www.skillsurvey.com](http://www.skillsurvey.com).

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